

Neera Agarwal-Antal, M.D.

Policy for Calling in Patient Refills

Policy: It is the policy of Neera Agarwal-Antal, M.D., Inc. that prescription refills will not be called in for patients who do not keep their follow up appointments. Each request for a refill requires a review of the patients chart and appointment listing prior to approving the refill. Dr. Agarwal-Antal, the Head Nurse or Head M.A. must approve refill prescriptions, prior to calling in the prescriptions. Prescriptions not originally written by Dr. Agarwal-Antal cannot be refilled by our office, unless otherwise directed by Dr. Agarwal-Antal. Request for new prescription for ailments that have not been assessed by Dr. Agarwal-Antal cannot be called in with out an appointment for assessment.

The purpose of this policy is to ...

- Ensure that patients are appropriately monitored for side effects, appropriate usage of the medication and progress of their treatment.
- Ensure that the patients are receiving the appropriate medication for their complaint.
- Ensure that enough time and explanation is given to the patient to ask questions and understand their plan of care.

This office is aware that circumstances arise, that can not be helped, resulting in missed appointments and a need for medication refills. Each situation will be reviewed and refills approved per the doctor's discretion.